



#### **Terms & Conditions**

Welcome to Verity Fitness & HYROX LYMINGTON. By purchasing a membership or participating in any of our classes or sessions, you agree to the following terms and conditions. These terms are designed to ensure a smooth and enjoyable experience for all members and staff.

# 1. Membership Policies

- Non-Transferable and No Rollovers: Memberships are non-transferable and cannot be rolled over for unused sessions, including holidays or personal absences.
- Notice of Cancellation: A minimum of one month's written notice is required to cancel any membership. Membership fees will continue to be charged until the end of this notice period.

#### 2. Booking and Attendance

- **Booking Requirements**: To secure a place in a class or session, members must book in advance. **Walk-ins without a booking** may be refused entry if the class has reached its maximum capacity of **20 people**.
- **No-Shows and Cancellations**: Failure to attend a booked class or session without proper cancellation will result in a full charge for the session.
- Walk-In Pricing: If you attend a class without a prior booking, you will be charged the walk-in price on the spot. If a method of payment is not available at the time, participation in the class may be refused.

# 3. Capacity and Refusal of Entry

- Maximum Class Capacity: Each class is limited to 20 participants to ensure quality and safety. Once capacity is reached, no additional participants will be admitted.
- **Refusal of Entry**: For health, safety, and operational reasons, Verity Fitness reserves the right to refuse entry to anyone who has not made a booking or who fails to comply with these terms.

### 4. Payment and Fees

- **Payment Method**: All members must provide a valid method of payment for bookings and walk-in sessions. Verity Fitness reserves the right to refuse service if payment cannot be made at the time of attendance.
- Membership Fees: Membership fees are due monthly, and failure to make timely payments may result in suspension or cancellation of membership privileges.

#### 5. Health and Safety

- **Member Responsibility**: Members are responsible for their personal health and well-being during participation. If you have any medical concerns, please consult a physician before participating in any exercise program.
- **Behavioral Standards**: Verity Fitness reserves the right to refuse service to anyone behaving in a disruptive or unsafe manner.

### 6. Modifications and Updates

 Verity Fitness reserves the right to modify these Terms and Conditions, fees, and services at any time. Notice of changes will be posted on our website.